

Easterling, Deborah

2015-34-E

254480

**From:** Misses Geer <myguest1@live.com>  
**Sent:** Wednesday, January 21, 2015 10:25 AM  
**To:** PSC\_Contact; urgent-action@ohchr.org; Hipp, Dawn; PSC\_Commissioner.Randall  
**Subject:** Geer: Formal Complaint from 11.25.2014

To: Ms. Deborah Easterling; SC Public Service Commission  
Re: PSC Formal Complaint w/Signature  
Dating from Submission 11.25.2014

Ms. Easterling:

I hope you are well. Thank you to facilitate the previously requested Order to Restore to Duke Energy dating from November 25, 2014. It is further requested that you will likewise anticipate receiving a secondary formal complaint regarding the Broadway Water Company: <http://ariwater.com/broadway.html>, heretofore unregulated, in view of a payment refused in the amount of \$350.00 citing necessary adjustment incorporating a major repair of the main water line from the Broadway Water Service Meter to my residential property at 207 Ramsey Road; Anderson, SC 29621-4601.

As the primary labor for the necessary pipeline repair is pending, I must again contact Anderson Interfaith Ministries on 01.23.2014 at 8:00AM given the one hour window of scheduling available each Friday for appointments with the agency. The repair is not otherwise quoted at reasonable cost to me.

The necessary copies, should the scan unit not fail as last time, should be received in your office no later than 3PM today. If you can expedite the order to restore in both regards, your intervention is most necessary at this time as two additional and external interventions have become necessary. Ms. Dawn Hipp of the SC Office of Regulatory Staff is identified as my most recent point of contact with Mr. C. Dukes Scott; Executive Director of the SC ORS.

In closing, thank you to promote the necessary order in writing as I believe previously indicated when we spoke in December. It is a most necessary matter as I contend health challenge to resume working. I continue to rely upon medical equipment to promote function. Your help is most graciously received and appreciated.

Sincerely,  
Ms. Rosalyn Geer

COPY

Posted: 1-22-15 de  
Dept: SA/ORS/duke  
Date: 1-22-15  
Time: 3:15 pm

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JAN 22 2015

PSC SC  
MAIL / DMS

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JAN 21 2015

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